FAQ for Maintenance:

Will the City pick up this fallen limb?

The City does not routinely pick up brush. City forces will only go out after a major storm where the wind caused limbs to come down.

How do I get the City trim or remove a tree?

We work with the ODNR to determine hazardous trees that need to be removed. Our crews also go out periodically to trim trees. If you have a concern about a boulevard tree, contact the Maintenance Department at 419-933-7531 to have it inspected.

How do I get a tree planted in my boulevard?

When funding permits, we will hire a nursery to do a fall planting at selected sites. Selection and variety of the tree will be determined by the City. Contact the Maintenance Department to be placed on a list for future consideration.

What can I do with grass clippings and brush?

The Maintenance Department has a compost area for City residents. Residents may bring brush, grass clippings, leaves, and miscellaneous yard waste. We will only accept waste that is in a biodegradable bag or dumped on our pile. Please do not leave plastic bags behind. We will not accept construction debris or landscaping timbers.

What should I do with my leaves?

The City holds a leaf pick up in the fall. Residents are encouraged to rake their leaves into the street on the day of their scheduled pick up for the leaf machine. You should not park on your street on your scheduled day of pick up. You are also permitted to bag leaves in biodegradable bags for pick up. Also remember, you can take your leaves yourself to the compost area.

What are the hours and location of the compost pile?

Our compost area is located at the corner of Fourth and Central in the fenced in area. This lot is open:

SUMMER HOURS: Monday thru Friday from 7:00 a.m. to 7:00 p.m. and on Saturdays 8:00 a.m. to Noon.

WINTER HOURS: Monday thru Friday from 8:00 a.m. to 5:00 p.m. and on Saturdays 9:00 a.m. to Noon.

What does the City do with the brush?

Because of the tremendous amount of brush we receive, we hire a contractor to grind this brush into mulch. We offer this mulch free to our residents.

What can be done about mosquitoes?

The City periodically fogs in early morning or late evenings for mosquitoes. This spray is odorless and non-irritating. This will not harm humans, animals, or plant life.

Residents can also help control mosquitoes. Mosquitoes need water. Please make sure you have no standing water for the mosquitoes to lay eggs. Get rid of old tires, cans, buckets; fill ruts and puddles; and empty wading pools and birdbaths weekly. Also keep grass cut short and shrubs well trimmed.

How do I find information about the Cemetery?

Cemetery records are kept at the Maintenance Department. Please call or stop in.

How do I purchase a grave at the Cemetery?

All cemetery records are kept at the Maintenance Department. It is best to call and set up an appointment to meet with someone about purchasing a grave. We can show you available graves on a map and also meet with you at the Cemetery to show you an exact location. We will issue you a deed for the grave in the mail at a later date.

How much are graves at the Cemetery?

Graves cost \$450.00 each. A regular lot of four graves cost \$1,600.00. Most lots are four grave lots. We must sell these in half lot purchases (two graves). If you only wish to purchase one grave, you will have to buy a grave in our singles section.

Do I have to pay the full amount for a grave at the time of purchase?

Yes. We are not able to bill you for a grave. They must be paid in full at the time of purchase.

What can be displayed and/or planted at the Cemetery?

Because of the hazards of mowing, no artificial flowers are to be displayed unless up on the stone or on a base. Potted flowers are only permitted on a holiday and are not to remain for more then five days. You may use a shepherd's hook to display baskets. You may also plant flowers at the head of a stone not exceeding eighteen inches. It is your responsibility to keep it free from grass and weeds. Winter wreaths and blanket are only allowed from November 15th to April 1st. The City of Willard is not responsible for any items lost or stolen.

Who do I call for a water leak?

Contact the service desk at City Hall at 419-933-2581 for a shut off. If it is after hours and is an emergency, please contact the Police Department at 419-933-2561 for someone to be dispatched.

Who do I call to get underground utilities located?

The City will locate our water mains and sewer mains that are in the street. For other utilities to be located, you must call Ohio Utilities Protection Service (OUPS) at their new number 811.